

Valentino Schoolwear

Shopping with us!

You can shop with us both instore and online.

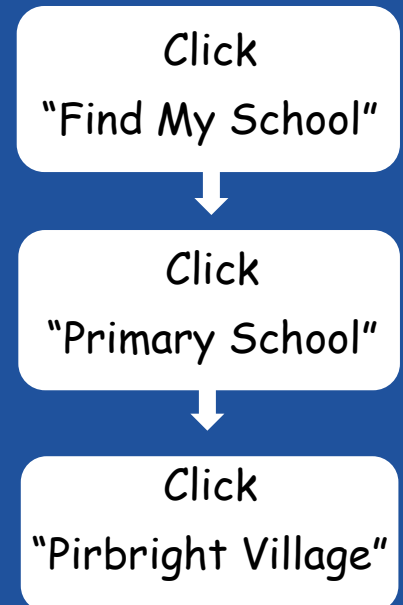
Shopping in store:

You can pop into store to make your purchase from Monday-Saturday, 9.00am-5.30pm. No appointment needed. Valentino Schoolwear, 23-29 Broadway, Knaphill, GU21 2DR.

Shopping online:

You can order your uniform online in as simple as a few clicks.

1. Visit our website on www.valentinoschoolwear.com
2. Add to your basket.
3. Select preferred delivery method at checkout.



Click & Collect

We will notify you via email as soon as your order is bagged and ready for your collection.

Delivery to school

We offer a FREE delivery to your school office; this service is available every Friday during term time

Home delivery

We offer FREE home delivery on any order over £75

For every online order we will update you on the status of your order via email.

Returns and Exchanges

Methods of return – we accept the following methods for items to be returned:

1. In store

2. Post: Pop the garments you would like to return/exchange with the completed returns slip in the post to our Knaphill address. (You can find your returns slip inside your parcel bag).

3. Drop off via the school office:

Simply send us an email at info@valentinoschoolwear.com or give our team a call on 01483 475051 to advise us of the garments you would like to return and any new items you require. Our team will then provide you with all the information to make your exchange via the school office.

Refunds:

We will refund items returned to us in the same condition as sold (with a receipt of purchase) within 28 days. T's and C's Apply – as seen on our website Terms & Conditions.

Exchange/credit note:

We will accept back items in the same condition as sold (with a receipt of purchase/garment tags attached) within 4 months for exchange or a company credit note. Our company credit notes have an unlimited lifespan, redeemable in store.